Compliments, Comments and Complaints Form

We welcome your feedback

Our service is committed to providing high quality care and services. We value your feedback – including complaints. Please let us know what we do well and where we can improve our services.

This is a ☐ compliment ☐ complaint ☐ comment

I am a ☐service user ☐ family member ☐agency worker

☐ other:

Feedback **Date: .....**

If you require more space please write on the back of this form

Follow up (optional)

Please provide your details if you would like us to contact you about your feedback. We will contact you within fourteen days of receiving your feedback.

Name: _____

Phone / email: _____

Thank you for taking the time to provide feedback about our service.

Please place completed form in the suggestions box located near the stairs

Feedback continued